

TERMS & CONDITIONS – BETTERGHEE WINTER PRIZE DRAW 2025/26

NO PURCHASE NECESSARY TO ENTER OR WIN

1. Promotion Description: 'BetterGhee Winter Prize Draw' (Prize: A £50 Restaurant Gift Card) ("Sweepstakes") ends at midnight on 31st January 2026 (GMT London time.) (The "Promotion Period"). Entries submitted after the entry period will not be eligible to win.

By participating in the Sweepstakes, each entrant unconditionally accepts and agrees to comply with and abide by these Official Rules and the decisions of Carotino BetterGhee ("Sponsor"), which shall be final and binding in all respects.

2. Eligibility: Open to legal residents of the UK, with a UK address, who are 18 or older. Entries received from outside the UK will not be eligible to win. Entry to the competition is via Gleam.

3. Winner Selection: The winner will be selected in a random draw from among all eligible entries received throughout the Promotion Period. The random draw will be conducted within 14 days of closing date by Sponsor or its designated representatives, whose decisions are final. Odds of winning will vary depending on the number of eligible Entries received. The winner will be notified by email at the email address provided and/ or by social media direct message, within 21 days of the closing date. If no contact can be made with the winner within 7 days, the promoter reserves the right to draw another winner. Potential winners must accept the prize as directed by Sponsor within 7 days of notification. Any winner notification not responded to or returned as undeliverable may result in prize forfeiture. The Sponsor shall have no liability for a winner's failure to receive notices due to spam, junk e-mail or other security settings or for a winner's provision of incorrect or otherwise non-functioning contact information.

4. Prizes: 1 lucky winner will receive a £50 Restaurant Gift Card. (One prize available in total.)

5. Prize Award: Gift cards and gift certificates are subject to the terms and conditions of the issuer. Prizes cannot be redeemed for cash or substituted by winner. Sponsor reserves the right in its sole and absolute discretion to award a substitute prize of equal or greater value if a prize described in these Official Rules is unavailable or cannot be awarded, in whole or in part, for any reason.

Prize will only be awarded and/or delivered to addresses within the UK only. Automated or robotic entries submitted by individuals or organisations will be disqualified. Internet entry must be made by the entrant. Any attempt by an entrant to obtain more than the stated number of Entries by using multiple/different email addresses, identities, registrations, logins or any other methods, including, but not limited to, commercial contest/sweepstakes subscription notification and/or entering services, will void that entrant's Entries and that entrant may be disqualified. Final eligibility for the award of any prize is subject to eligibility verification. All entries must be submitted via Gleam by the end of the Promotion Period in order to participate.

6. Social Media: If entrants enter via one of the social media 'follow' routes (Facebook, Twitter, Instagram, Threads) and received a credit for entering by following, they need to still be following the promoter at the point the competition is drawn for that entry to be valid. If they are no longer following at the point the competition is drawn, their entry via that method will be void and they will be ineligible to win using that entry route.

7. Privacy: All entrants acknowledge that if they are chosen as a winner, certain of their personally identifying information (name and town/city of residence) plus their social media account name may be disclosed to third parties at least as required by UK law, including, without limitation, on a winner's list. In addition, the winner's name, town and social media name, will be announced on the Sponsor's social media accounts and website. This may include Twitter, Facebook, Instagram or other social media under the Sponsor's control. Publication of the winner's name & town /city of residence is a condition of entry and winners cannot be anonymous and still qualify for a prize.

8. Sponsor: The Sweepstakes is sponsored by Carotino BetterGhee, Carotino EU Ltd, Unit 3, Dialog, Fleming Way, Crawley, West Sussex, RH10 9NQ, UK.

9. The Sweepstakes is in no way sponsored, endorsed, administered by, or associated with Facebook, X, Instagram, Snapchat, YouTube, Reddit, Threads, Pinterest, LinkedIn or any other social networks that may be used to share the Sweepstakes. You understand that you are providing your information to the owner of the Sweepstakes and not to Facebook, X, Instagram, Snapchat, YouTube, Reddit, Threads, Pinterest, LinkedIn or any other social media networks.

10. Acceptance of Rules: By participating in the Sweepstakes, you have affirmatively reviewed, accepted, and agreed to all of the Official Rules, Terms and Conditions. Agreement to Rules: By entering the Sweepstakes, the contestant ("You") agree to comply with and abide by these Rules and the decisions of the Sponsor, and you represent and warrant that you meet the eligibility requirements. In addition, you agree to accept the Sponsor's decisions as final and binding as it relates to the content of this campaign.